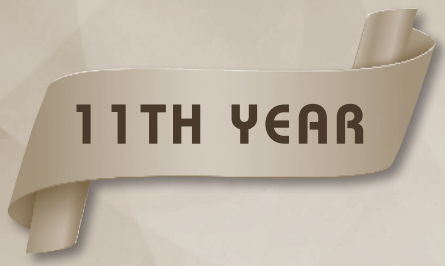
COMMEMORATIVE JOURNAL
2017-2018



CONCIERGECHOICEAWARDS.COM

NYC'S ORIGINAL

CITY GUIDE

SINCE 1982

CITYGUIDENY.COM

congratulates

all of the winners and finalists.

Thanks to the concierge community and all of our partners for all they do for New York visitors.

City Guide is New York City's largest multimedia visitor publisher.

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Davler Media Group

www.davlermedia.com

498 Seventh Avenue, Tenth Floor, New York, NY 10018 | 212.315.0800

2017

CONCIERGE CHOICE AWARDS EVENT COMMITTEE

On behalf of the CCA Event Committee and the New York concierge community at large, we thank you for participating in the 11th Annual Concierge Choice Awards!

As concierges, we strive to provide our hotel guests with the best of what New York has to offer. Our finalists and winners make it possible. After a voting process that called upon the entire NYC concierge community, we are proud to say our finalists truly represent the "Best of New York City Hospitality."

The Concierge Choice Awards were conceived 11 years ago with the mission of recognizing the businesses and vendors that give so much to our guests. We are pleased to join Davler Media Group and the concierge community in saluting the finalists and winners.

Once again, thank you for all you do for our guests every day!

Morgan Jae Cohen
Surrey Hotel / Chairperson

Philip Accorso / Millennium Broadway
Alejandra De Los Santos / Baccarat Hotel
Kevin Howard / NYCAHC Director of Membership
Ana Jankovic / Night Hotel Times Square
Randy Ross / Four Seasons
Mark Thompson / New York Marriott Marquis
Briana Davis / 1 Hotel Central Park
Joseph Herrans / W Hotel NY Union Square
Claudia Iluc / Time Hotel
Anya Orlanska / Benjamin Hotel
Dana Steer / Viceroy New York
Janet Barbash / Davler Media Group

Rebecca Stolcz
Davler Media Group / Event Manager

Davler Media Group

Welcome to the Concierge Choice Awards!

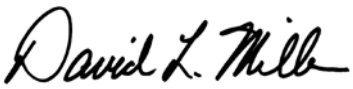
With tonight's ceremony, we celebrate eleven years of recognizing the crème de la crème of the New York City Tourism Industry—businesses and individuals who leave an enduring mark on so many visitors' trips to the Big Apple.

As publishers of *City Guide* Magazine, it has been Davler Media Group's honor to organize this dinner and to prepare the Commemorative Journal you hold in your hands. Not only does it recognize 2017's winners and finalists, it serves as a handy reference guide with a brand new Special Services Directory.

Be sure to visit conciergechoiceawards.com and follow us on social media to see pictures from tonight's event and past ceremonies. We encourage you to use our website and this Journal throughout the year as a resource to connect with many of the best tourism venues in our fabulous city.

Lastly, we would like to salute all the finalists and winners and are proud to make a contribution to the Les Clef's d'Or Foundation and the Hand in Hand Hurricane Relief Fund.

Congratulations to all,



David L. Miller
Chief Executive Officer
Davler Media Group

NEW! In this year's edition of the Journal you'll find a Special Services Directory. We've listed popular visitor locations around New York City, with contact information and a detailed guide to their accessibility. We've added icons that clearly show each venue's capacities for strollers, wheelchairs, audio guides, educational programs, foreign language assistance, and more. The directory is located in the back of the Journal. You'll find it a convenient resource all through the year.

NYC'S ORIGINAL CITY GUIDE SINCE 1982 CITYGUIDENY.COM

PAST GALAS

2016

2015

2014

2013

2012

2011

2010

2009

2008

2007

PAST WINNERS

2016

BROADWAY SHOW
HAMILTON
COCKTAIL EXPERIENCE
BAR SIXTYFIVE AT RAINBOW ROOM
DEPARTMENT STORE
CENTURY 21
ENTERTAINMENT SERVICE
PROMINENT TICKETS
FAMILY FRIENDLY EXPERIENCE
AMERICAN MUSEUM OF NATURAL HISTORY
LIVE ENTERTAINMENT VENUE
CAFE CARLYLE AT THE CARLYLE HOTEL
NEW RESTAURANT
VAUCLUSE
RESTAURANT EXPERIENCE
THE RIVER CAFÉ
SPECIALTY RETAILER
B&H PHOTO VIDEO & PRO AUDIO
STEAKS
BENJAMIN STEAKHOUSE
TOUR
BIG BUS TOURS NEW YORK
TOURIST ATTRACTION
ONE WORLD OBSERVATORY
TRANSPORTATION SERVICE
HELICOPTER FLIGHT SERVICES
COMMUNITY CHOICE AWARD
FRED DIXON / NYC & COMPANY

2015

TOURIST ATTRACTION
NEW YORK BOTANICAL GARDEN
SIGHTSEEING AND TOURS
CIRCLE LINE SIGHTSEEING CRUISES AT 42ND STREET
CULTURAL INSTITUTIONS
NATIONAL SEPTEMBER 11 MEMORIAL & MUSEUM
LIMOUSINE SERVICE
EMPIRE CLS WORLDWIDE CHAUFFEURED SERVICES
ENTERTAINMENT SERVICE
APPLAUSE THEATRE & ENTERTAINMENT SERVICE, INC
SHOPPING EXPERIENCE
BLOOMINGDALE'S
THE SHOPS AT COLUMBUS CIRCLE
NEW RESTAURANT
ZUMA
FAMILY FRIENDLY RESTAURANT
ELLEN'S STARDUST DINER
JAZZ
DIZZY'S CLUB COCA COLA
RESERVATIONIST
MARY DALESSANDRO / LE BERNARDIN
MAITRE D' OR MANAGER
VALERIO ARENA / A VOCE
RESTAURANT GROUP
ALTAMAREA GROUP
BROADWAY SHOW
SOMETHING ROTTEN!
COMMUNITY CHOICE AWARD
DR. RONALD PRIMAS

2014

TOURIST ATTRACTION
INTREPID SEA, AIR & SPACE MUSEUM
SIGHTSEEING & TOURS
BIG BUS NEW YORK
BEAUTY AND WELLNESS
FEDERICO HAIR & SPA
RETAIL STORE
MACY'S
SPECIALTY STORE
ABC CARPET & HOME
LIMOUSINE SERVICE
PARIS LIMOUSINE
ENTERTAINMENT SERVICE
PROMINENT TICKETS
THEME VENUE
DISCOVERY TIMES SQUARE
CASUAL RESTAURANT
BENJAMIN STEAKHOUSE
ELEGANT RESTAURANT
LE PERIGORD
NEW RESTAURANT
BEAUTIQUE
MAITRE D' OR MANAGER
SCOTT GOULD / DEL FRISCO'S DOUBLE EAGLE STEAK HOUSE
NIGHTLIFE
QUEEN OF THE NIGHT
BAR/LOUNGE
UPSTAIRS AT THE KIMBERLY
BROADWAY SHOW
BEAUTIFUL - THE CAROLE KING MUSICAL

2013

TOURIST ATTRACTION
NEW YORK BOTANICAL GARDEN
SIGHTSEEING & TOURS
ON LOCATION TOURS
CULTURAL INSTITUTION
MUSEUM OF MODERN ART (MOMA)
SPA/BEAUTY SALON
THE PENINSULA SPA
RETAIL STORES
CENTURY 21
SPECIALTY STORES
STARBRIGHT FLORAL DESIGN
LIMOUSINE SERVICE
COMMONWEALTH WORLDWIDE
ENTERTAINMENT SERVICES
OSCAR'S RESOURCES INC.
CASUAL DINING
HAKKASAN NEW YORK
ELEGANT RESTAURANT
THE MODERN
NEW RESTAURANT
THE SEA FIRE GRILL
CHEF
MAREA / MICHAEL WHITE
MAITRE D' OR MANAGER
MAREA / ROCKY CIRINO
NIGHTLIFE
54 BELOW
BROADWAY SHOW
KINKY BOOTS

2012

TOURIST ATTRACTION
MADAME TUSSAUDS NEW YORK
INTREPID SEA, AIR & SPACE MUSEUM
TOURIST SIGHTSEEING
GRAY LINE NEW YORK
CULTURAL INSTITUTION
NATIONAL 9/11 MEMORIAL
ENTERTAINMENT SERVICES
ALL SHOWS
BROADWAY SHOW
ONCE
LIMOUSINE SERVICE
PARIS LIMOUSINE SERVICE
RETAIL STORE
THE SHOPS AT COLUMBUS CIRCLE
SPECIALTY STORE
GIORGIO ARMANI
CASUAL RESTAURANT
DEL FRISCO'S GRILLE
ELEGANT RESTAURANT
LE BERNARDIN
NEW RESTAURANT
THE LEOPARD AT DES ARTISTES
BAR/LOUNGE
48 LOUNGE
MAITRE D' OR MANAGER
JAVIER RODRIGUEZ / THE RIVER CAFÉ
CHEF
DAVID BURKE
LAST MINUTE SERVICE
DR. RONALD PRIMAS / NY URGENT MEDICAL
COMMUNITY CHOICE AWARD
DAVID FILIPIAK / METROPOLITAN MUSEUM OF ART

2011

NEW RESTAURANT
LA SILHOUETTE
CLASSIC NYC RESTAURANT
THE RIVER CAFÉ
ELEGANT DINNING
DANIEL
CHEF
DANIEL BOULUD
MAITRE D' OR MANAGER
FELIX ALBANO / DEL FRISCO'S DOUBLE EAGLE STEAKHOUSE

TOURIST ATTRACTION
TOP OF THE ROCK
LIVE MUSIC CLUB
GARAGE RESTAURANT & CAFÉ
COMEDY CLUB
CAROLINES ON BROADWAY
BROADWAY SHOW
THE BOOK OF MORMON
COMMUNITY CHOICE AWARD
HELENE GALEK / CHINA GRILL MANAGEMENT

TOURIST TRANSPORTATION
HELICOPTER FLIGHT SERVICES
PRIVATE TOUR SERVICE
SIGNATURE TOURS
LAST MINUTE EMERGENCY SERVICE
WINDSOR PHARMACY
RETAIL SPECIALTY STORE
B&H PHOTO VIDEO & PRO AUDIO
RETAIL DEPARTMENT STORE
BLOOMINGDALE'S
CASUAL DINING
DBGB

2010

TOURIST TRANSPORTATION
HAMPTON LUXURY LINER
PRIVATE TOUR SERVICE
MY KIND OF TOWN
ONBOARD TOURS
BEAUTY SERVICE
FEDERICO HAIR SALON
LAST MINUTE SERVICE
JAN LINHART D.D.S.
RETAIL SPECIALTY STORE
B&H PHOTO VIDEO & PRO AUDIO
RETAIL DEPARTMENT STORE
BLOOMINGDALE'S / LORD & TAYLOR

KID FRIENDLY RESTAURANT
ELLEN'S STARDUST DINER
CASUAL DINING
SMITH & WOLLENSKY
NEW RESTAURANT
MAREA
CLASSIC NYC RESTAURANT
THE RIVER CAFÉ
ELEGANT DINING
DANIEL
RESERVATIONIST
JULIUS MARIANO / FOUR SEASONS

MAITRE D' OR MANAGER
FELIX ALBANO / DEL FRISCO'S DOUBLE EAGLE STEAKHOUSE
TOURIST ATTRACTION
TOP OF THE ROCK
INTREPID SEA, AIR & SPACE MUSEUM
OFF BROADWAY SHOW
STOMP
BROADWAY SHOW
MEMPHIS
COMMUNITY CHOICE AWARD
NIC FAITOS / STARBRIGHT FLORAL DESIGN

2009

CULTURAL INSTITUTION
THE METROPOLITAN MUSEUM OF ART
ELEGANT DINING
LA GRENOUILLE
RESERVATIONIST
CHRISTINE FUCHS / SCALINATELLA
BRUNCH RESTAURANT
PARK AVENUE SPRING
MAITRE D' OR MANAGER
ARMEL GREN / LA GRENOUILLE

TOURIST ATTRACTION
TOP OF THE ROCK
TOUR
HELICOPTER FLIGHT SERVICES
CASUAL DINING
SERAFINA FABULOUS GRILL
PRE-THEATRE DINING
LA MASSERIA
DEPARTMENT STORE
BLOOMINGDALE'S

SPECIALTY STORE
APPLE STORE
SPA
THE PENNINSULA SPA BY ESPA
NIGHTCLUBS & LOUNGES
PINK ELEPHANT
TRANSPORTATION SERVICE
NEW YORK WATER TAXI
COMMUNITY CHOICE AWARD
MICHAEL R. BLOOMBERG, MAYOR

2008

ATTRACTION
CENTRAL PARK, NYC PARKS
CULTURAL INSTITUTION
MUSEUM OF MODERN ART / AMERICAN MUSEUM OF NATURAL HISTORY
RESERVATIONIST
CAROLINE MCHALE-MARSHALL
BABBO
MAITRE D' OR MANAGER
FELIX ALBANO / DEL FRISCO'S DOUBLE EAGLE STEAKHOUSE

PRE-THEATRE RESTAURANT
BLUE FIN
SMART CASUAL RESTAURANT
DA SILVANO
HOT / TRENDY RESTAURANT
BUDDAKHAN
ELEGANT DINING
DANIEL
DEPARTMENT STORE
BARNEY'S
SPECIALTY STORE
B&H PHOTO VIDEO & PRO AUDIO

TOUR
HELICOPTER FLIGHT SERVICE
TRANSPORTATION
NY WATERWAY
SPA
CORNELIA DAY RESORT
NIGHTLIFE
MANSION
COMMUNITY CHOICE AWARD
AMIR QURESHI / BLOOMINGDALE'S

2007

TOUR
GRAY LINE NEW YORK SIGHTSEEING
TRANSPORTATION SERVICE
NEW YORK WATER TAXI
ATTRACTION
TOP OF THE ROCK
CULTURAL INSTITUTION
THE METROPOLITAN MUSEUM OF ART
DEPARTMENT STORE
BLOOMINGDALE'S

SPECIALTY STORE
J&R MUSIC & COMPUTER WORLD
ELEGANT DINING
LE BERNARDIN
SMART/CASUAL DINING
DEL FRISCO'S DOUBLE EAGLE STEAKHOUSE
PRE-THEATER DINING
CHEZ JOSEPHINE

CROWD PLEASER DINING
P.J. CLARKE'S
RESTAURANT RESERVATIONIST
BAGHTA SEDDIK / BICE RISTORANTE
MAITRE D' OR MANAGER
ARMEL GREN / LA GRENOUILLE
COMMUNITY CHOICE AWARD
MICHELLE FARBER / BALDWIN FORMALS

2017

COCKTAIL EXPERIENCE

WINNER

EMPLOYEES ONLY

FINALISTS

48 LOUNGE

THE BAR AT BACCARAT HOTEL

FEINSTEIN'S / 54 BELOW

UPSTAIRS AT THE KIMBERLY

* The Concierge Choice Awards recognize the best of New York from the professionals who know the best of New York.

2017

CULTURAL INSTITUTION

WINNERS

9/11 MEMORIAL & MUSEUM

METROPOLITAN MUSEUM OF ART

FINALISTS

MUSEUM OF MODERN ART

NEW YORK BOTANICAL GARDEN

WHITNEY MUSEUM

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2017

ENTERTAINMENT SERVICE

WINNER

APPLAUSE THEATRE & ENTERTAINMENT SERVICE INC.

FINALISTS

ALL SHOWS

OSCAR'S RESOURCES

TOTALLY NEW YORK

WALL STREET ENTERTAINMENT

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2017

FAMILY FRIENDLY EXPERIENCE

WINNER

CHRISTMAS SPECTACULAR

FINALISTS

BILL'S BAR & BURGER AT ROCKEFELLER CENTER

CHILDREN'S MUSEUM OF MANHATTAN

ELLEN'S STARDUST DINER

SERENDIPITY 3

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2017

INTERNATIONAL CUISINE

WINNER

ESTIATORIO MILOS

FINALISTS

AUGUSTINE

HAKKASAN

INDIAN ACCENT

VANDAL

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2017

LIVE ENTERTAINMENT VENUE

WINNER

DIZZY'S CLUB COCA-COLA

FINALISTS

B.B. KING BLUES CLUB & GRILL

THE BOX

DON'T TELL MAMA

GOTHAM COMEDY CLUB

METROPOLITAN OPERA

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2017

MAITRE D' OR MANAGER

WINNER

JAVIER RODRIGUEZ / THE WATERCLUB

FINALISTS

VALERIO ARENA / AUEROLE

KARIM GUEDOUAR / DANIEL

SEAN SMITH / MAREA

PAUL WALSH / GRAMERCY TAVERN

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2017

NEW RESTAURANT

WINNER

BENJAMIN STEAKHOUSÉ PRIME

FINALISTS

THE CLOCKTOWER

GABRIEL KREUTHER

LE COQ RICO

MASSERIA DEI VINI

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2017

RESTAURANT EXPERIENCE

WINNER

THE SEA FIRE GRILL

FINALISTS

ELEVEN MADISON PARK

HUNT & FISH CLUB

IL GATTOPARDO

LE BERNARDIN

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2017

SPECIALTY RETAILER

WINNER

BLOOMINGDALE'S

FINALISTS

JACK'S PLACE

KATE SPADE MADISON AVE

M&M'S WORLD

TIFFANY & CO.

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2017
STEAKHOUSE

WINNER

DEL FRISCO'S DOUBLE EAGLE STEAKHOUSE

FINALISTS

ANGUS CLUB STEAKHOUSE

BOBBY VAN'S

QUALITY MEATS

STRIP HOUSE

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2017
TOUR

WINNER

CIRCLE LINE SIGHTSEEING CRUISES

FINALISTS

CITYSIGHTSEEING NEW YORK

HIGH QUALITY TOURS

HORNBLOWER CRUISES

THE LEVY'S UNIQUE NEW YORK

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2017

TOURIST ATTRACTION

WINNERS

EMPIRE STATE BUILDING

TOP OF THE ROCK OBSERVATION DECK

FINALISTS

GRAND CENTRAL TERMINAL

INTREPID SEA, AIR AND SPACE MUSEUM

UNITED NATIONS

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2017

TRANSPORTATION SERVICE

WINNER

PARIS LIMOUSINE

FINALISTS

EMPIRE CLS

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WINGS AIR HELICOPTERS

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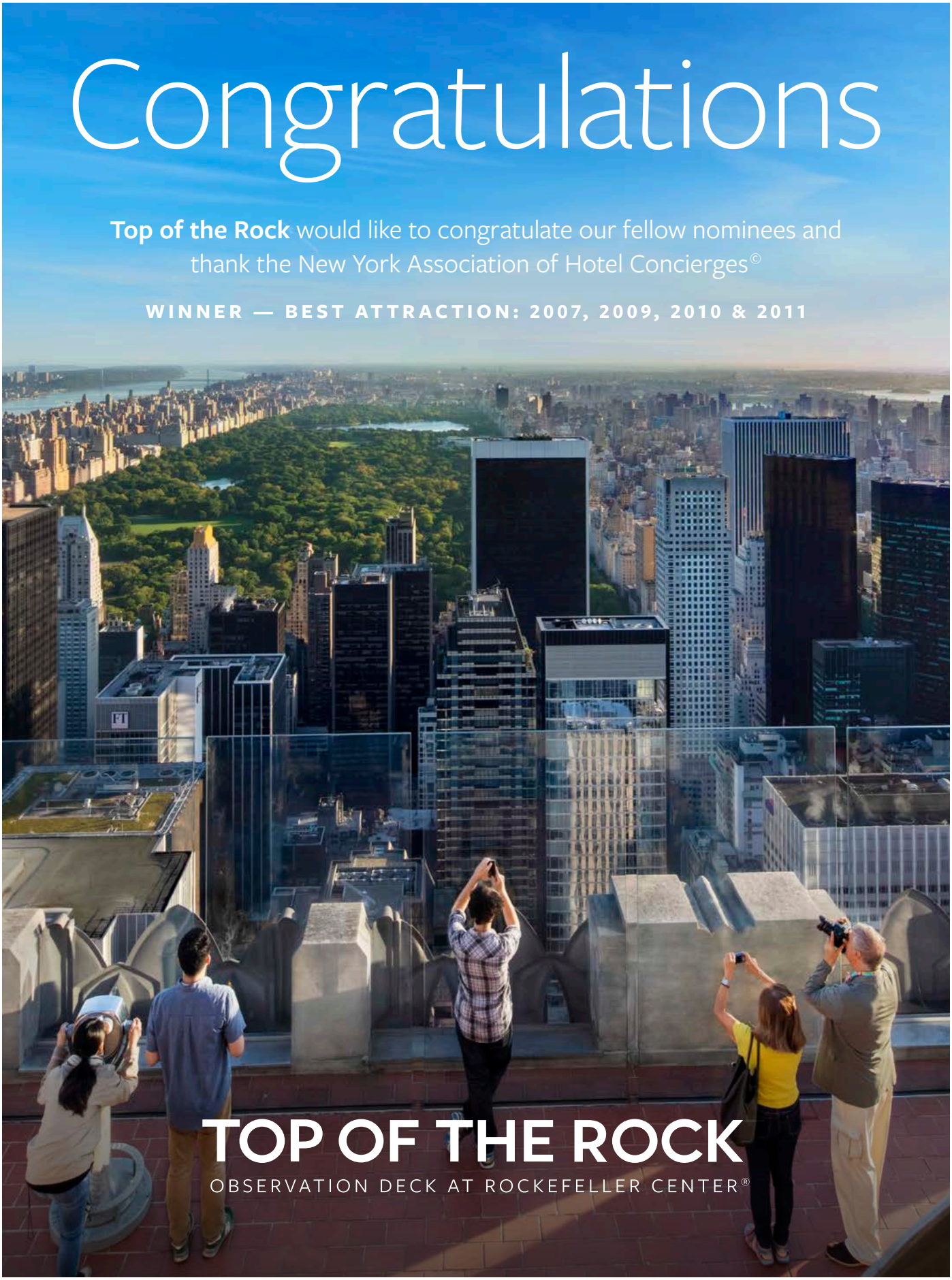
Congratulations

Top of the Rock would like to congratulate our fellow nominees and thank the New York Association of Hotel Concierges©

WINNER — BEST ATTRACTION: 2007, 2009, 2010 & 2011



TOP OF THE ROCK

OBSERVATION DECK AT ROCKEFELLER CENTER®

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for all the incredible work that the
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WINNER,
BEST ATTRACTION
2010, 2012 & 2014

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Thank you for the upgrades, turn-downs, late night eats, pillow treats and all the things that made us call home and say, "Wish you were here."

CONGRATULATIONS TO THE NOMINEES & WINNERS OF THE 2017 CONCIERGE CHOICE AWARDS

bloomingdale's

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RESTAURANT GROUP

Congratulations to 2017's Winners and Nominees!

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PRIME

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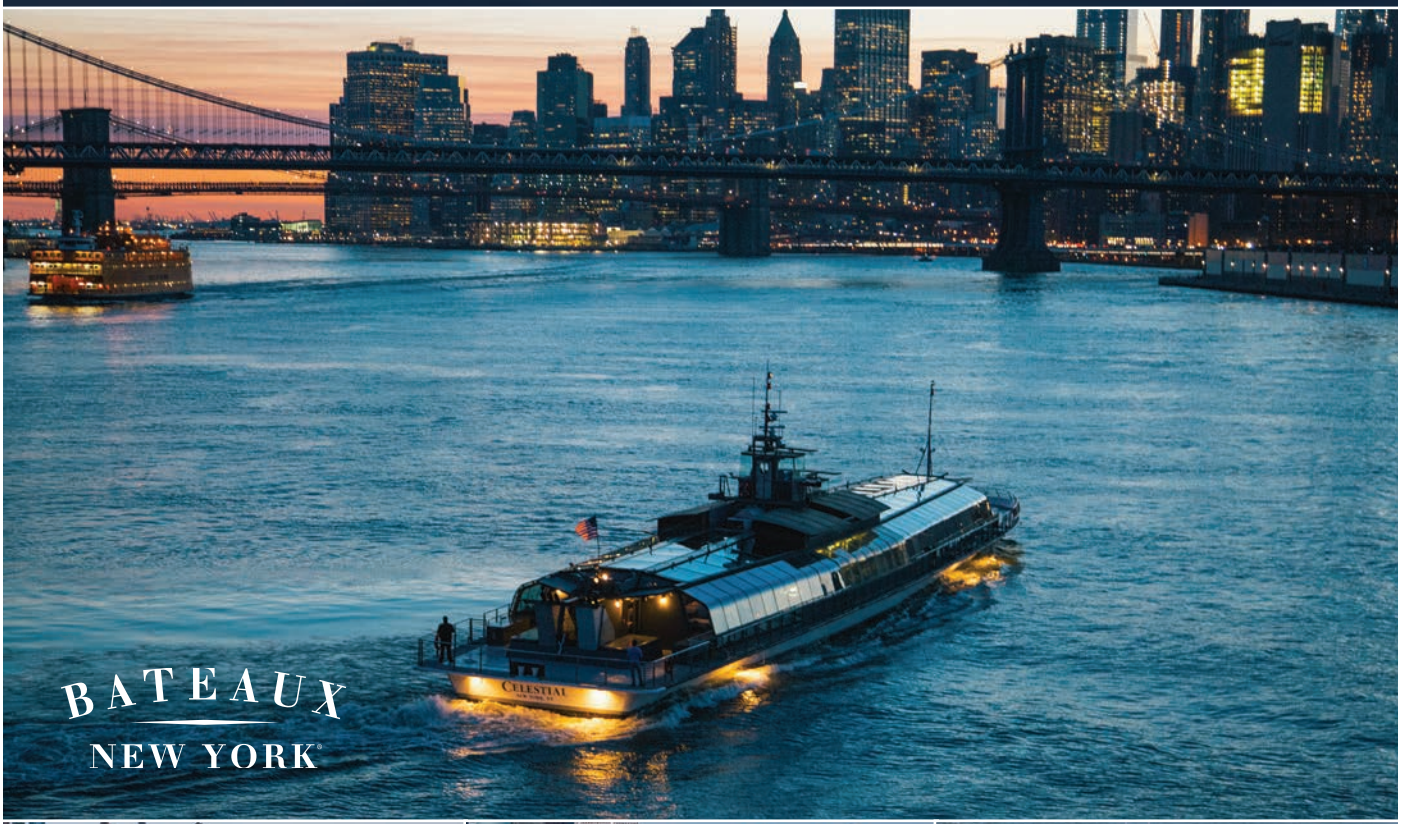
www.benjaminsteakhouse.com | www.theseafiregrill.com

Congratulations

TO THE 2017 CONCIERGE CHOICE AWARD WINNERS & NOMINEES



The Entertainment Cruises family thanks the New York concierge community for their continued support.

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THANK YOU
OUR SINCERE APPRECIATION TO THE CONCIERGE COMMUNITY FOR
THEIR HARD WORK, CONTINUOUS SUPPORT AND PARTNERSHIP
C21STORES.COM

From everyone at The Empire State Building, we would like to congratulate all the nominees and thank the concierge community for your continued support.

CONGRATULATIONS

to this year's Concierge Choice Awards Nominees & Winners

THANK YOU

to the concierge community for your support.
From all of us at,

Gray Line

City Sightseeing NewYork

CONCIERGE VOUCHERS
POWERED BY TWIN AMERICA

CONGRATULATIONS

to this year's Concierge Choice Awards Nominees & Winners

Thank You

to the concierge community for your ongoing support.

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GO Airlink NYC
The Only Way to Go

MYSEDAN
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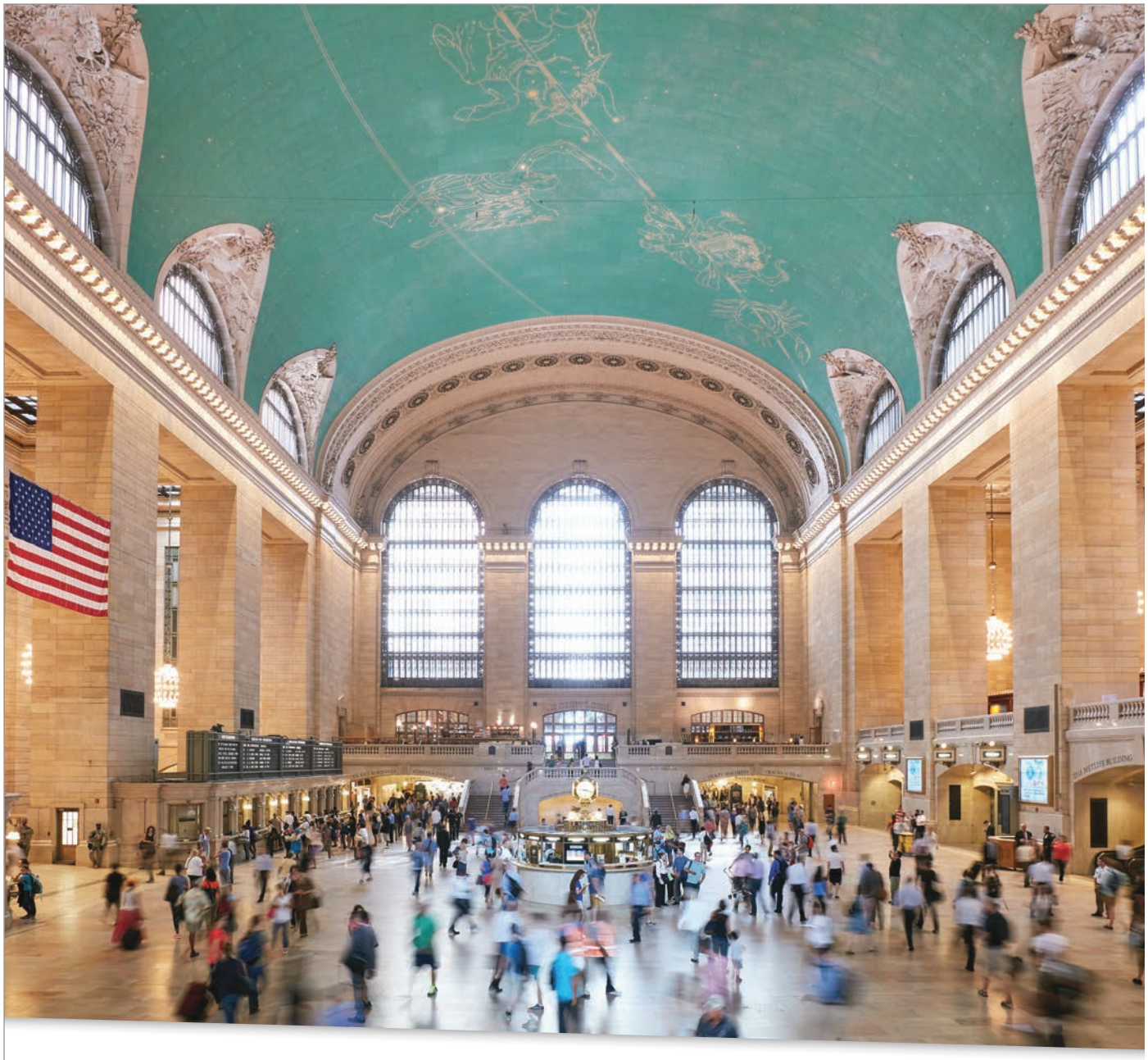

HERE'S TO OUR GRAND CONCIERGE PARTNERS.

Grand Central congratulates the nominees and would like to thank the concierge community for your ongoing support.

2017 TRAVELERS' CHOICE tripadvisor

GRAND CENTRAL

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Thank you to our dear friends in the Concierge Community for our nomination in 2017 for "Best New Restaurant"

MASSERIA
DEI VINI

Masseria dei Vini (Masseria of Wines) is the new venture brought to you from the La Masseria team. Restaurateurs Pino Coladonato, Peppe Iuele and Enzo Ruggiero have collaborated again with interior design expert Libby Langdon to bring you a modern and updated version of a "Masseria."

In the region of Puglia, in Southern Italy, masserias are fortified farmhouses, and many of them have now been transformed into restaurants or hotels. Executive Chef Pino Coladonato, native of Rutigliano (Bari), has created a menu that blends traditional with modern without overpowering one or the other.

The menu features beautiful dishes from Puglia, a lot of which incorporate fish, shellfish and a plethora of fresh homemade pastas. The menu offers gourmet pizza Neapolitan style from a Ferrara wood-burning pizza oven and also offered is an extensive wine by the glass program and a large selection of bottles, mainly from Italy, but without ignoring the rest of the world. 7 days Lunch & Dinner.

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Best Restaurant in Theater District
Concierge Choice Awards
CCA
2009 Winner

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of the 2017 Concierge Choice Awards.

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Thank You to the New York City Association of Hotel Concierges

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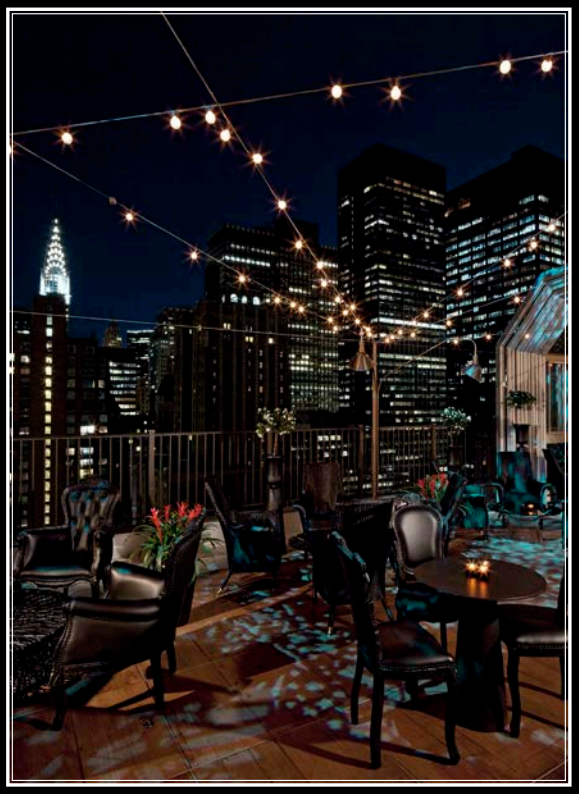

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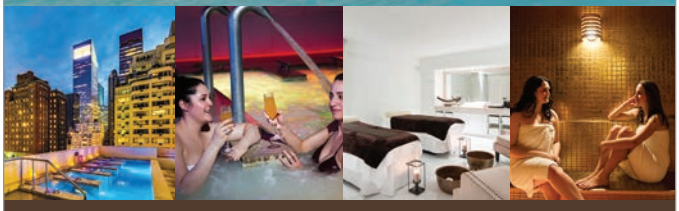

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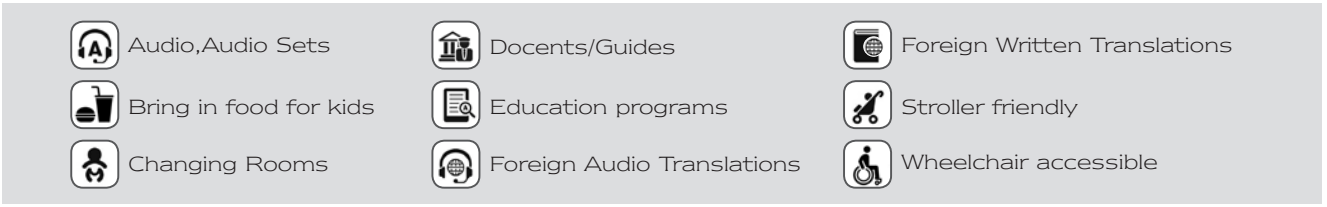
The Special Services Directory of the Commemorative Journal provides detailed information about popular New York destinations. Icons underneath the venues will help you better guide guests looking for help with families, special needs, and foreign language assistance.



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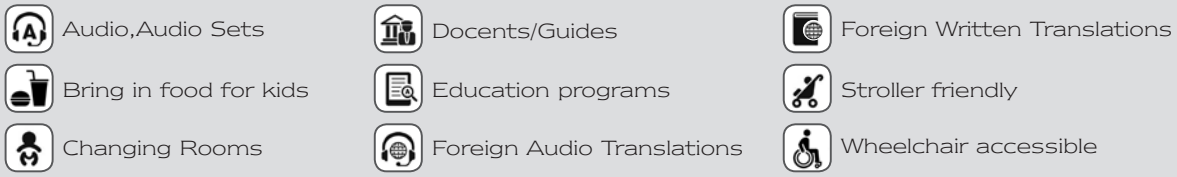

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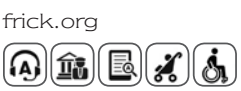

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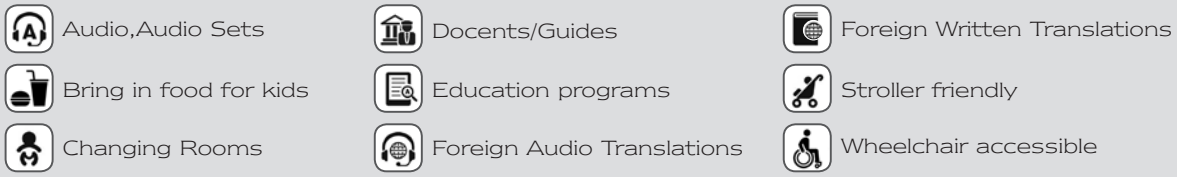

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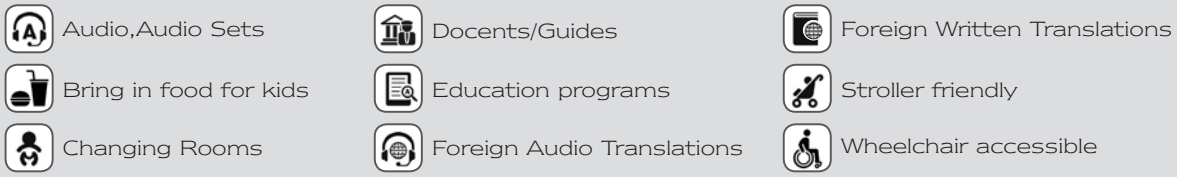

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